



We heal and inspire the human spirit.

To: Provider Network

From: IEHP – Community Supports

Date: September 24, 2026

Subject: **Sunset Notice – Short Term Post Hospitalization Housing & FAQ**

The Department of Health Care Services (DHCS) has announced important changes to the CalAIM Community Supports Policy Guide. **Short-Term Post-Hospitalization Housing (STPHH) will be sunset effective December 31, 2026. Beginning January 1, 2027, STPHH will no longer be available, and any claims for STPHH services provided after this date will be denied.** The last date for approving an STPHH authorization is December 1, 2026, and all authorizations must end no later than December 31, 2026.

What This Means for Providers and Members:

- No new STPHH authorizations should be initiated **after December 1, 2026.**
- Any Member currently receiving STPHH may continue only through their existing authorization period. No extensions are permitted beyond the sunset date.
- Claims for services rendered after December 31, 2026, will not be accepted starting January 1, 2027.

Required Action for Providers:

- Identify Members currently receiving STPHH services.
- Coordinate transition plans with ECM and other applicable supports.
- Ensure authorizations do not extend into 2027, and no new requests for STPHH are submitted after December 1, 2026.
- Communicate changes and transition plans clearly with Members.

Additional Guidance:

- STPHH supports Members exiting institutions with medical or behavioral health conditions requiring short-term recovery support. As STPHH comes to an end, please utilize the Housing Transition Navigation Services (HTNS), Housing Tenancy and Sustaining Services (HTSS), and other Community Support benefits (should Members qualify) to support Member transition planning.

Next Steps:

- IEHP will distribute updated guidance, FAQs (below), and training materials to support provider transition activities as applicable. If you have questions, please contact your designated IEHP Community Supports Provider Relations Manager.

Short-Term Post-Hospitalization Housing (STPHH) Sunset – Provider FAQ

1. Why is STPHH ending?

California is updating its Community Supports to better meet Members' needs. As part of this effort, the services currently provided through STPHH will be incorporated into other supports, including Recuperative Care, which offers a broader range of services and more intensive care coordination.

2. What is the official sunset date?

STPHH ends December 31, 2026 and fully discontinues January 1, 2027.

3. Can STPHH authorizations be extended past December 31, 2026?

No. Authorizations must not extend past December 31, 2026 and claims will be denied for any dates of service beyond this timeline.

4. Can existing Members continue receiving STPHH through the end of 2026?

Yes, but only through their active authorization period. No extensions or new authorizations beyond December 31, 2026. No new STPHH authorizations or claims should be initiated after December 1, 2026.

5. What should providers do now to prepare?

Providers should identify impacted Members, begin transition planning, coordinate with ECM and CS services, and ensure authorizations do not extend beyond 2026.

6. Will DHCS replace STPHH with another housing service?

There is no replacement for STPHH. Providers should use HTNS, HTSS, and other supports to assist with transitions. Providers may also consider Recuperative Care and/or Transitional Rent for eligible Members.

7. Who was eligible for STPHH?

Members exiting institutions with ongoing medical or behavioral health needs that require short-term housing for recovery.

8. How should providers support Member transitions?

Begin transition planning immediately, offer HTNS, engage ECM, and communicate changes clearly to Members.

IEHP is informing Members, Providers, and all internal IEHP Teams of this change. If Members have additional questions, they may contact IEHP at 1-800-440-IEHP (4347).

9. Will IEHP offer additional training?

Yes. Communications via Community Supports Office Hours, training materials as applicable, and transition support via CS PRMs will be provided prior to the end of 2026.

10. Who can providers contact?

Providers may contact their assigned Community Supports Provider Relations Manager for assistance or the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org

Community Supports Provider Relations Representative	Contact Email
Alejandra Urrutia	Alejandra.Urrutia@iehp.org
Priscilla Alvarez	Priscilla.Alvarez@iehp.org
Lucia Reyes	Reyes-L@iehp.org

All IEHP communications can be found at: www.providerservices.iehp.org > News and Updates > Notices